

PERSONAL ASSISTANT SERVICE AT AIRPORT

TAV Airports Holding has been offering exclusive passenger services solutions since 2001 through its “primeclass” CIP Service at: Istanbul Atatürk and Ankara Esenboğa Airports in Turkey, Tbilisi and Batumi in Georgia, Skopje and Ohrid in Macedonia and Enfidha in Tunisia.

“primeclass” CIP Service, with its mission of maximizing customer satisfaction by adding new services to its portfolio, has been rendering sustainable services as well at airports mentioned below in Baku, Barcelona, Bangkok, Beijing, Berlin, Brussels, Budapest, Dubai, Frankfurt, Hamburg, Hong Kong, Kuala Lumpur, Kuwait, Madrid, Malta, Milano, Moscow, Muscat, Munich, Paris, Prague, Seoul, Shanghai, Singapore, Stockholm, Stuttgart, Sudan, Tel Aviv, Tokyo, Tunisia, Osaka, Warsaw, Venice, Vienna, Zagreb, Zurich and thanks to its successful collaborations abroad.



One-stop-solution for all your travel needs!

SERVICES BY AIRPORTS DEPARTURES SERVICE – GREETING

Departures Services / Greeting	Making the transactions at another Terminal	Having a Separate Entrance to the Terminal	Porter	Baggage Limit	Assistant	Making transactions at a special counter	Special Passport Control	Lounge included in the price	Making the transactions at the Lounge	F&B service included in the price	Shuttle within the Terminal	Accompanying to the Gate	Accompanying to the aircraft	Apron Transfer
Athens International Airport			✓		✓			✓		✓			✓	✓
Baku Haydar Aliyev Airport	✓	✓	✓		✓	✓	✓	✓	✓	✓				✓
Bangkok Suvarnabhumi Airport			✓		✓	✓	✓	✓				✓		
Barcelona Airport		✓	✓		✓	✓	✓	✓	✓	✓		✓		✓
Batumi International Airport		✓	✓		✓	✓	✓	✓	✓	✓		✓		
Beijing International Airport			✓		✓	✓	✓	✓	✓	✓		✓		
Berlin Tegel Airport			✓		✓			✓		✓		✓		✓
Brussels Airport			✓	✓	✓									
Budapest Airport			✓		✓	✓	✓						✓	✓
Chisinau Airport	✓	✓	✓		✓	✓	✓	✓		✓			✓	✓
Dubai Airport			✓	✓	✓			✓		✓	✓	✓		
Frankfurt Airport		✓	✓		✓	✓	✓	✓	✓	✓			✓	✓
Hamburg Airport		✓	✓		✓			✓		✓			✓	✓
Hong Kong International Airport					✓			✓			✓	✓		
Kuala Lumpur International Airport			✓		✓	✓	✓	✓				✓		
Kuwait International Airport			✓		✓	✓	✓	✓		✓		✓		
Madrid Barajas Airport			✓		✓	✓	✓	✓	✓	✓			✓	✓
Malta International Airport			✓		✓	✓	✓	✓		✓		✓	✓	✓
Milano Malpensa Havalimani					✓			✓		✓			✓	
Milano Linate Havalimani					✓			✓		✓			✓	✓
Moscow Sheremetyevo Airport		✓	✓		✓			✓		✓				✓
Munich Airport		✓	✓		✓	✓	✓	✓	✓	✓		✓	✓	✓
Muscat International Airport					✓			✓				✓		
Paris Charles de Gaulle Airport			✓		✓		✓	✓		✓		✓	✓	✓
Prag Ruzyně Airport	✓	✓	✓		✓	✓	✓	✓		✓				✓
Seoul Incheon Airport			✓		✓	✓	✓					✓		
Singapore Changi Airport	✓				✓			✓	✓	✓	✓	✓		
Stockholm Arlanda Airport		✓	✓		✓	✓	✓	✓		✓				✓
Stuttgart Airport			✓		✓			✓		✓				✓
Sudan Khartoum International Airport	✓	✓	✓		✓	✓	✓	✓	✓	✓			✓	✓
Thessaloniki Makedonia Airport			✓		✓			✓		✓			✓	✓
Tel Aviv Ben Gurion International Airport		✓	✓		✓	✓	✓	✓	✓	✓		✓	✓	
Tbilisi International Airport		✓	✓		✓	✓	✓	✓		✓		✓		
Tokyo Haneda Airport			✓		✓	✓	✓					✓		
Tunisia Enfidha Airport		✓	✓		✓	✓	✓	✓	✓	✓		✓		
Shanghai Airport			✓		✓	✓	✓	✓	✓	✓		✓		
Skopje Alexander The Great Airport	✓		✓		✓	✓	✓	✓	✓			✓		
Osaka Internationa Airport			✓		✓	✓	✓					✓		
Warsaw Frederic Chopin Airport		✓	✓		✓	✓	✓	✓	✓	✓		✓		
Venice Marco Polo Airport			✓		✓	✓	✓	✓		✓		✓		
Vienna International Airport	✓				✓	✓	✓	✓		✓			✓	✓
Zagreb Airport		✓			✓	✓	✓	✓				✓		
Zurich Airport		✓			✓	✓	✓	✓		✓				✓

ARRIVAL SERVICE – MEETING

Arrivals Services / Meeting	Apron Transfer	Taking the passenger from the aircraft	Meeting at the Gate	Shuttle within the Terminal	Lounge included in the price	Making the transactions at the Lounge	Fast-Track at Passport Check-in	Porter	Baggage Limit	Getting the baggage to the Lounge	Delivering the baggage to the contact person out	Meeting with the Contact Person	Making the transactions at another Terminal	Assistant
Athens International Airport	✓	✓					✓	✓						✓
Baku Haydar Aliyev Airport	✓	✓			✓	✓	✓	✓		✓		✓	✓	✓
Bangkok Suvarnabhumi Airport			✓	✓			✓	✓				✓		✓
Barcelona Airport			✓				✓	✓				✓		✓
Batumi Airport	✓	✓					✓	✓				✓		✓
Beijing Internationa Airport			✓		✓	✓	✓	✓				✓		✓
Berlin Tegel Airport	✓		✓		✓			✓			✓			✓
Brussels Airport			✓						✓			✓		✓
Budapest Airport	✓	✓			✓		✓	✓				✓		✓
Chisinau Airport	✓	✓			✓		✓	✓				✓	✓	✓
Dubai Airport			✓	✓				✓	✓			✓		✓
Frankfurt Airport	✓	✓			✓	✓	✓	✓		✓		✓		✓
Hamburg Airport	✓	✓			✓			✓		✓		✓		✓
Hong Kong International Airport			✓	✓	✓							✓		✓
Kuala Lumpur International Airport			✓		✓							✓		✓
Kuwait International Airport			✓				✓	✓				✓		✓
Madrid Barajas Airport	✓	✓			✓	✓	✓	✓		✓		✓		✓
Malta International Airport	✓	✓			✓		✓	✓				✓		✓
Milan Malpensa Airport		✓			✓							✓		✓
Milan Linate Airport		✓			✓							✓		✓
Moscow Sheremetyevo Airport	✓				✓	✓		✓		✓		✓		✓
Munich Airport	✓	✓	✓		✓		✓	✓		✓		✓		✓
Muscat International Airport			✓		✓							✓		✓
Paris Charles de Gaulle Airport	✓				✓		✓	✓				✓		✓
Prague Ruzyne Airport	✓				✓		✓	✓		✓		✓	✓	✓
Seoul Incheon Airport			✓				✓	✓				✓		✓
Shangai Airport			✓		✓	✓	✓	✓				✓		✓
Singapore Changi Airport			✓	✓	✓		✓			✓		✓		✓
Stockholm Arlanda Airport			✓		✓	✓	✓	✓		✓		✓		✓
Stuttgart Airport	✓							✓				✓		✓
Sudan Khartoum International Airport	✓	✓			✓	✓	✓	✓				✓	✓	✓
Thessaloniki Makedonia Airport	✓	✓					✓	✓						✓
Tel Aviv Ben Gurion International Airport		✓	✓		✓	✓	✓	✓		✓		✓		✓
Tbilisi International Airport	✓	✓			✓	✓	✓	✓		✓		✓		✓
Tokyo Haneda Airport			✓				✓	✓				✓		✓
Tunisia Enfidha Airport	✓	✓			✓	✓	✓	✓		✓		✓		✓
Skopje Alexander The Great Airport	✓	✓			✓	✓	✓	✓		✓		✓	✓	✓
Osaka Internationa Airport			✓				✓	✓				✓		✓
Warsaw Frederic Chopin Airport			✓		✓	✓	✓	✓				✓		✓
Venice Marco Polo Airport			✓		✓			✓				✓		✓
Vienna International Airport	✓	✓			✓		✓						✓	✓
Zagreb Airport			✓		✓		✓					✓		✓
Zurich Airport	✓				✓		✓	✓				✓		✓

2012 PRICE LIST OF SERVICES RENDERED ABROAD

Airports	Service Fees			
	Arrivals Services - Meeting	Departures Service - Greeting	Person included in the price	Additional persons
Athens International Airport	75 €	77 €	1	-
Baku Haydar Aliyev Airport	335 €	335 €	1	335 €
Barcelona Airport	177 €	214 €	1	72 €
Bangkok Suvarnabhumi Airport	84 €	152 €	1	-
Batumi International Airport	35 €	35 €	1	35 €
Beijing International Airport	213 €	213 €	1	213 €
Berlin Tegel Airport	130 €	141 €	1	73 €
Brussels Airport	375 €	375 €	9	384 €
Budapest Airport	80 €	95 €	1	-
Chisinau Airport	75 €	75 €	1	75 €
Dubai Airport	75 €	75 €	1	75 €
Frankfurt Airport	375 €	375 €	1	140 €
Hamburg Airport	300 €	300 €	1	60 €
Hong Kong International Airport	95 €	95 €	1	95 €
Kuala Lumpur International Airport	146 €	146 €	1	146 €
Kuwait International Airport	75 €	75 €	1	75 €
Madrid Barajas Airport	265 €	265 €	1	115 €
Malta International Airport	150 €	150 €	2	150 €
Milano Malpensa Havalimanı	144 €	144 €	1	38 €
Milano Linate Havalimanı	115 €	115 €	1	35 €
Moscow Sheremetyevo Airport	373 €	373 €	1	292 €
Munich Airport	378 €	378 €	1	161 €
Muscat International Airport	75 €	75 €	1	75 €
Osaka International Airport	326 €	326 €	2	326 €
Paris Charles de Gaulle Airport	240 €	240 €	2	108 €
Prague Airport	189 €	189 €	1	84 €
Seoul Incheon Airport	196 €	196 €	1	196 €
Shanghai Airport	99 €	99 €	1	99 €
Singapore Changi Airport	75 €	75 €	1	75 €
Stockholm Arlanda Airport	465 €	465 €	1	114 €
Stuttgart Airport	120 €	216 €	2	60 €
Sudan Khartoum International Airport	120 €	120 €	1	50 €
Thessaloniki Makedonia Airport	75 €	77 €	1	-
Tel Aviv Ben Gurion International Airport	304 €	304 €	1	190 €
Tbilisi International Airport	69 €	69 €	1	69 €
Tokyo Haneda Airport	353 €	353 €	2	353 €
Tunisia Enfidha Airport	75 €	75 €	1	75 €
Skopje Alexander the Great Airport	31 €	38 €	1	-
Warsaw Frederic Chopin Airport	259 €	259 €	1	-
Venice Marco Polo Airport	254 €	254 €	1	84 €
Vienna International Airport	533 €	533 €	1	533 €
Zagreb Airport	295 €	295 €	1	295 €
Zurich Airport	300 €	300 €	1	121 €

- VAT (18%) is not included in the prices.
- 50% discount is available for the kids between the ages 0 and 12.

For further information and make reservations, please call our Call Center at 444 25 75 or send an email to primeclass@tav.aero