

## **INFORMATION NOTE AS PER THE LAW NR. 6698 ON PROTECTION OF PERSONAL DATA**

### **General Information Regarding the Protection of Personal Data**

As per the Law Nr. 6698 on Protection of Personal Data ("**LPPD**"), any and all kinds of details and information pertaining to any identified or identifiable real person constitute personal data. You hereby acknowledge that any and all personal data, you have provided to our company, shall be recorded in its own systems by TAV for the reasons, purposes and the methods given herein below, within the organization of TAV Isletme Hizmetleri A.S. ("**TAV**"), and that any such personal data shall be stored, kept and maintained in such systems, and that any such data may be changed, redeployed, disclosed in accordance with the applicable regulations, and also that any such data shall be transmitted, taken over, categorized and processed by TAV as prescribed under the applicable regulations, and you hereby represent that you have read, understood and assented this letter of consent whereby the rights granted to you as per the LPPD are also explained.

**Identity of the Data Controller:** TAV Isletme Hizmetleri A.S.

**Purpose of Processing of Personal Data:** For the purpose of ensuring that the products and services, it offers to its customers, are provided in the best conditions and circumstances, and that such products and services are provided in a reliable and uninterrupted manner, and that the customer satisfaction is increased to the maximum level, and that the payments are performed, and that various processes and procedures with respect to the aforementioned services are conducted, and that the operations are carried out and improved, and that promotional, marketing, advertisement and campaign activities are conducted for such products and services or for any other product and service, and that you are informed about the opportunities, campaigns and such other details, and also that the requirements specified under the agreements, executed by and between you and TAV, are satisfied; TAV shall, either directly or indirectly, obtain and record the respective identity details, address details, contact details and such other personal data, and it shall store and keep and maintain any such data in its secured systems, and it shall change, redeploy, disclose and transmit any such data as per the applicable regulations thereto, and it shall takeover, categorize, process any such data, or it shall prevent that any such data is used.

**Persons To Which Such Processed Data Might Be Transmitted, and the Purpose of Such Transmission:** For the purpose of ensuring that the products or services, offered by TAV, either personally or through sub-contractors, are provided, and that the products or services are provided in a reliable and uninterrupted manner, and that the customer satisfaction is increased to the maximum level, and that the payments are performed, and that various processes and procedures with respect to the aforementioned services are conducted, and that the operations are carried out and improved, and that promotional, marketing, advertisement and campaign activities are conducted for such products and services or for any other product and service, and that you are informed about the opportunities, campaigns and such other details, and also that the requirements specified under the agreements, executed by and between you and TAV, are satisfied, and also that the respective statistics are kept, and any internal planning is made, and marketing and information survey activities are conducted; TAV may transmit your personal data to its employees, officers, auditors and consultants, and to the subsidiaries and group companies of TAV, and to the card payment system organizations and institutions, and to the

business partners and service providers from which any service is procured or with which it collaborates for performance of the services to be provided to you or the activities thereto, and to the governmental organizations and agencies, all of which are situated either in Turkey or abroad, in accordance with the provisions prescribed under the applicable regulations. Furthermore, TAV shall report any information, which is required to be reported as per the applicable regulations, and also any information as requested by the public authorities, to such authorities for the purpose of complying with the information obligations imposed on TAV. Any of such personal data of you, transmitted hereunder, may be obtained, recorded, stored, kept and maintained, changed, redeployed, disclosed, transmitted, taken over, categorized, processed by any third party, to which such data is transmitted, in accordance with the regulations applicable for protection of personal data, or the use of such data may be prevented by any such party, accordingly.

**Method for Collection of Personal Data, and Legal Reason(s) Thereto:** Your personal data may be collected, either verbally and/or in written form or through secured electronic media or as per the agreements, executed for the purpose of performance of the respective service, by means of the TAV's call centers, websites and the service points.

**Your Rights As Specified Under Section 11 of the LPPD:** By applying to TAV, the data controller as per the LPPD, you may exercise the rights hereunder, granted to you since you are the owner of the personal data:

- a) the right to inquire whether your personal data has been processed, or not; and
- b) the right to ask for information thereto, if your personal data has been processed; and
- c) the right to be informed about the purpose of processing of any personal data, and also about the fact that whether such data has been used as appropriate to the purpose thereto; and
- ç) the right to inquire any third party, to which any such personal data has been transmitted, either domestically or internationally; and
- d) the right to ask for correction thereof, in case any personal data has been processed imperfectly or inaccurately; and
- e) the right to ask for deletion or disposal of your personal data as per the relevant section of the LPPD;
- f) the right to ask for notifying of any third party, to which any such personal data has been transmitted, of the actions taken as per the sub-paragraphs (d) and (e) hereof; and
- g) the right to raise an objection against such outcome in case of emergence of an outcome that is to the detriment of the respective person upon the analysis of any such processed personal data solely by the automatic systems; and also
- ğ) the right to claim for indemnification of any damage and/or loss, that might have been incurred in case any such personal data has been processed in breach of the law.